



**WATFORD  
BOROUGH  
COUNCIL**

# **OUTSOURCED SERVICES SCRUTINY PANEL**

**21 February 2018**

**7.00 pm**

**Contact**

Jodie Kloss/Alan Garside

[legalanddemocratic@watford.gov.uk](mailto:legalanddemocratic@watford.gov.uk)

01923 278376

For information about attending meetings please visit the [council's website](#).

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# Committee Membership

Councillor T Williams (Chair)

Councillor S Cavinder (Vice-Chair)

Councillors J Dhindsa, K Hastrick, M Hofman, P Kent and B Mauthoor

## Agenda

### Part A - Open to the Public

1. **Apologies for Absence/ Committee membership**
2. **Disclosures of interest**
3. **Minutes**

The [minutes](#) of the meeting held on 8 January 2018 to be submitted and signed.

4. **Revenues and Benefits Service (Pages 3 - 11)**

The panel will receive a presentation of the Head of Revenues and Benefits providing an overview of the service.

5. **End of Quarter 3 2017 /18 Key Performance Indicator (KPI) Report**

A report of the Head of Corporate Strategy and Communications providing the panel with performance indicators for Quarter 3 2017/18.

This report is to follow.